Appl. No. 10/700,099
Amdt. Dated May 13, 2005
O Reply to Office action of February 22, 2005

Amendments to the Specification:

Please replace the paragraph on page 25 with the following amended paragraph:

## Abstract of the Disclosure

According to a particular embodiment, a method of analyzing and servicing an imaging device comprises involves receiving data from the imaging device; determining whether the received data matches existing data; upon determining that the received data matches the existing data, selecting an action to be taken that correlates with the matched existing data; and adding the received data to the existing data.